



AGED AND COMMUNITY CARE



NATIONAL CODE: CHC52021

DIPLOMA OF COMMUNITY SERVICES

Empower those in need and make a meaningful impact in your community with the Diploma of Community Services, where you'll develop essential skills in service delivery and leadership.

CAMPUSES

BRISBANE CAMPUS (ADELAIDE STREET 2)

GOLD COAST SOUTHPORT CAMPUS

OVERVIEW

INTAKES
Monthly

DURATION
52 weeks

INDUSTRY PLACEMENT
200 hours

INTERNATIONAL STUDENTS
Yes

CRICOS CODE:
1163008

CONTACT HOURS
20

Entirely On-Campus

Want to get a start in business?
You need training.

Watch the Video



KARENT CAMACHO

Community Services student

Yashi is amazing! She has years of experience in community services. Her class is engaging and interactive. Her assistance and guidance in my studies have improved my confidence in getting a job in the field.

DIPLOMA OF COMMUNITY SERVICES

About this Course:

The Diploma of Community Services prepares you for a dynamic career in the field of community services by equipping you with comprehensive skills and knowledge. You'll gain advanced expertise in managing, coordinating, and delivering person-centred services to individuals, groups, and communities. The course includes practical placements within community services organisations, offering invaluable real-world experience.

Career Outcomes

OFFICE ADMINISTRATOR

What You'll Learn

- Use digital technologies to collaborate and communicate effectively

Our graduates work with industry experts



Here's what our Community Services students think

See why more than 20,000 students have chosen Charlton Brown



Zhang Jing

An effective teacher is one who directs, facilitates and manages the students' learning process. Da Teng is one of them. I like his flexible teaching style, positive belief in the ability to solve translating problems, willingness and motivation to listen and caring for students.



Rob Manz

I'm very happy with the service and education Charlton Brown provided! Alvin's teaching was fun, creative and entertaining. He likes to talk about trending topics in the class. He's also fast at answering any questions.

INTAKE DATES

2026

MAY

Monday, 11th

JUNE

Monday, 01st

JULY

Monday, 13th

AUGUST

Monday, 03rd

SEPTEMBER

Monday, 07th

OCTOBER

Monday, 12th

NOVEMBER

Monday, 02nd

DECEMBER

Monday, 07th

2027

JANUARY

Monday, 04th

FEBRUARY

Monday, 01st

MARCH

Monday, 01st

APRIL

Monday, 12th

MAY

Monday, 10th

JUNE

Monday, 07th

JULY

Monday, 12th

AUGUST

Monday, 02nd

SEPTEMBER

Monday, 06th

OCTOBER

Monday, 11th

NOVEMBER

Monday, 01st

DECEMBER

Monday, 06th

TUITION FEES (DOMESTIC / PERMANENT RESIDENT)

Course Name	Course Duration	Domestic / Permanent Resident	Campus Availability	Intakes
Diploma of Community Services	52 weeks	\$6,500	BNE2 GLD	Monthly

ENTRY REQUIREMENTS

AGE	GRADE	IELTS
18	12	5.5

■ AGE

Minimum age of 18 years or turning 18 years old prior to commencement of the course

■ EDUCATION & EXPERIENCE REQUIREMENTS

Year 12 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the students home country) with full academic results.

■ **ENGLISH LANGUAGE**

Upper-Intermediate English (equivalent to 5.5 academic or general IELTS) or successful completion of college LLN Test

■ **REQUIRED IDENTIFICATION**

Photo ID and evidence of citizenship (international students must provide copy of passport)

■ **COMPUTER SKILLS & EQUIPMENT**

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

■ **ADDITIONAL REQUIREMENTS**

Applicants for this course must be able to make themselves available to undertake the industry placement that forms part of the training and assessment activity. Students must meet specific eligibility criteria before commencing. Evidence of successful completion of the following requirements must be submitted six (6) weeks prior to the start of the work placement: National Police Check & Working with Vulnerable People Registration (for students in Tasmania) or NDIS National Worker Screening Clearance (for students in Queensland). Specific Updates to English Language Requirements for Student Visas: General Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent). Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

■ **FURTHER INFORMATION**

Students who are unable to meet the academic or English language criteria may in some cases be eligible to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

BRISBANE CAMPUS (ADELAIDE STREET 2) COURSE TRAINERS



Carol Ly
Pending



Neha Dhir
Pending

BRISBANE CAMPUS (ADELAIDE STREET 2) & FACILITIES

YOUR CAMPUS

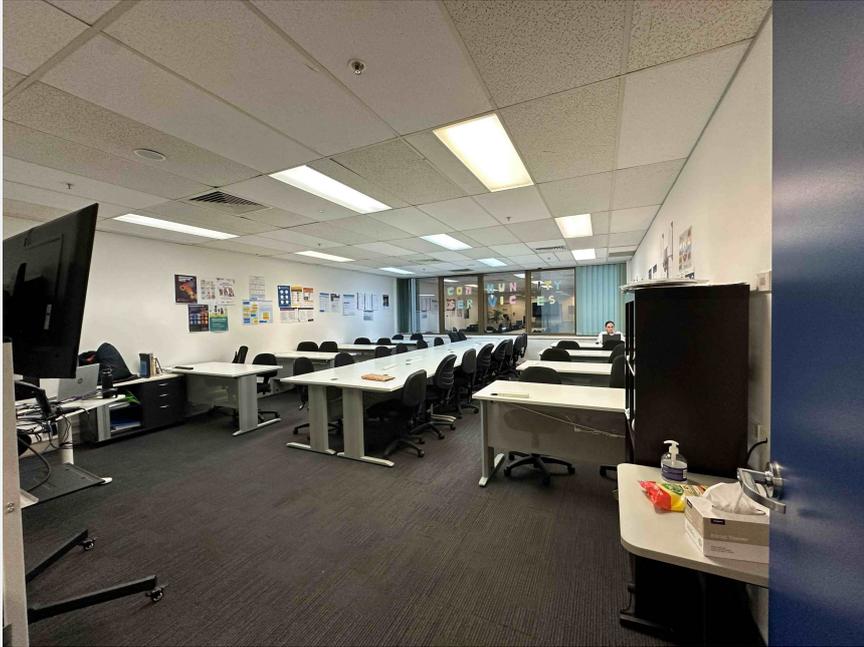
Charlton Brown – 316 Adelaide Street, Brisbane

Charlton Brown is proud to unveil its newest campus at Level 3, 316 Adelaide Street, right in the heart of Brisbane's dynamic city centre. This state-of-the-art facility has been purposefully designed to deliver an inspiring, hands-on learning experience for the next generation of professionals.

More than just a modern campus, 316 Adelaide Street is a hub for innovation, collaboration, and career development. Surrounded by Brisbane's vibrant cafes, green spaces, and cultural landmarks, it offers students an authentic urban learning environment that blends academic excellence with real-world opportunity.

With seamless access to public transport, students can easily connect from all parts of the city—making study more convenient and accessible than ever before.

This new campus embodies Charlton Brown's ongoing commitment to quality education, community, and growth. It's a place where students don't just learn—they thrive, connect, and build meaningful pathways to their future careers.



<http://316 Adelaide St, Brisbane City QLD 4000>

SESSION LOCATIONS

BRISBANE ROOM 9

**BNE
CTR**

WHITE BOARD

SEATING

NIET Group Brisbane – Classroom 9 (Generic Classroom)

Classroom 9 is a dynamic and adaptable learning space that supports a wide range of academic and vocational programs across the NIET Group.

Designed to promote collaboration and engagement, this classroom provides an inclusive environment where students from diverse disciplines come together to learn, share ideas, and build essential skills for their future careers.

Through interactive lessons and group discussions, Classroom 9 fosters curiosity, confidence, and critical thinking — empowering students to connect theory with real-world application.

VIEW IN MAP



GOLD COAST SOUTHPORT CAMPUS COURSE TRAINERS



Toriquil Mozumder

GOLD COAST SOUTHPORT CAMPUS & FACILITIES

YOUR CAMPUS

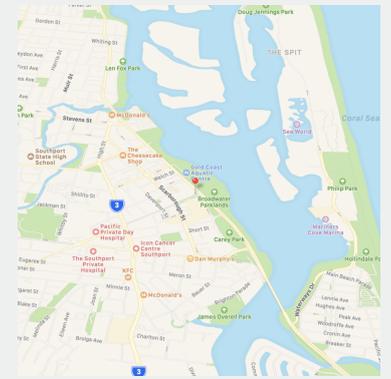
NIET Group Gold Coast – 6/8 Scarborough Street

Welcome to the heart of NIET Group’s Gold Coast Campus — a bright, open, and inspiring space designed to foster connection, creativity, and community.

Bathed in natural light from floor-to-ceiling windows, the campus offers an airy, contemporary environment where students can study, collaborate, or simply relax between classes. Comfortable seating areas and flexible layouts encourage conversation and teamwork, while computer workstations along the windows provide easy access for study and research.

Vibrant colours and soft furnishings bring a sense of energy and comfort, creating a space that feels both professional and welcoming — a place where ideas flow as easily as friendships form.

The Gold Coast Campus embodies NIET Group’s commitment to creating learning environments that empower and inspire — where every student feels supported, connected, and ready to thrive within a vibrant academic community.



SESSION LOCATIONS



AXCELERATE



ONLINE LEARNING PORTAL

Our online learning portal, aXcelerate, is where you will find your assessments and study materials – it's a fun environment to complete your “*Supervised Hours*” online as part of your self study.

It's also the place where you connect with your trainer, ask any questions and get help with your studies!

[VIEW IN MAP](#)



GOLD COAST ROOM 4

GLD
CST

LARGE INTERACTIVE TV

WHITEBOARD

SEATING

NIET Group Gold Coast – Classroom 4
(Generic Classroom)

Classroom 4 is a bright, thoughtfully arranged learning space designed to enhance focus, interaction, and collaboration.

The classroom features a modern layout with neatly arranged desks, allowing for both individual study and group activities. Front-facing seating ensures clear visibility for presentations and discussions, while the open configuration encourages participation and dynamic communication between trainers and students.

Balanced with comfort and practicality, the space supports a wide range of programs and teaching methods – from lectures and workshops to group projects and professional training sessions.

Classroom 4 reflects NIET's commitment to creating engaging, student-centered environments that inspire learning, connection, and achievement.

[VIEW IN MAP](#)