

COMMUNITY SERVICES



NATIONAL CODE: CHC52015

DIPLOMA OF COMMUNITY SERVICES

This qualification is designed to prepare you for undertaking case management, teaching the skills involved in managing, co-ordinating and delivering of person-centred services to individuals.

CAMPUSES

BRISBANE CAMPUS (ANN STREET)

GOLD COAST SOUTHPORT CAMPUS

OVERVIEW

**INTAKES**
Monthly**DURATION**
52 weeks**INDUSTRY PLACEMENT**
100 hours**INTERNATIONAL STUDENTS**
Yes**CRICOS CODE:**
101718**CONTACT HOURS**
20

Entirely On-Campus

Want to get a start in
business?
You need training.

Watch the Video



THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:

**KARENT CAMACHO**

Community Services student

Yashi is amazing! She has years of experience in community services. Her class is engaging and interactive. Her assistance and guidance in my studies have improved my confidence in getting a job in the field.

DIPLOMA OF COMMUNITY SERVICES

About this Course:

This course provides a comprehensive knowledge along with hands-on experiences in the community service area. It helps students to find jobs in the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services. At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals, and may also have responsibility for the supervision of other workers and volunteers and/or case management, plus undertaking program coordination or the development of new business opportunities.

What You'll Learn

- high-level communication skills
- develop strategies to work with at-risk groups within the community
- gain valuable research skills
- work within legal and ethical frameworks
- the industry knowledge you need to succeed in the community sector
- confidence and skills to seek employment as a case manager or community services worker

Career Outcomes

EARLY INTERVENTION COORDINATOR

CASE MANAGER

FAMILY SUPPORT WORKER

SENIOR YOUTH OFFICER/CHAPLAIN

SOCIAL WELFARE WORK PROGRAM COORDINATOR

Our graduates work with industry experts



Guardian
Childcare & Education



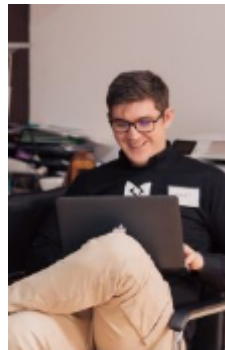
Here's what our Community Services students think

See why more than 20,000 students have chosen Charlton Brown



Zhang Jing

An effective teacher is one who directs, facilitates and manages the students' learning process. Da Teng is one of them. I like his flexible teaching style, positive belief in the ability to solve translating problems, willingness and motivation to listen and caring for students.



Rob Manz

I'm very happy with the service and education Charlton Brown provided! Alvin's teaching was fun, creative and entertaining. He likes to talk about trending topics in the class. He's also fast at answering any questions.

INTAKE DATES

2024**MAY**

Monday, 13th

JUNE

Monday, 03rd

JULY

Monday, 08th

TUITION FEES (DOMESTIC / PERMANENT RESIDENT)

Course Name	Course Duration	Domestic / Permanent Resident	Campus Availability	Intakes
Diploma of Community Services	52 weeks	\$6,500	ANN GLD	Monthly

ENTRY REQUIREMENTS

AGE	GRADE	IELTS
18	12	5.5

■ AGE

Minimum age of 18 years or turning 18 years old prior to commencement of the course

■ EDUCATION & EXPERIENCE REQUIREMENTS

Year 12 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the students home country) with full academic results.

■ ENGLISH LANGUAGE

Upper-Intermediate English (equivalent to 5.5 academic or general IELTS) or successful completion of college LLN Test

■ REQUIRED IDENTIFICATION

Photo ID and evidence of citizenship (international students must provide copy of passport)

■ COMPUTER SKILLS & EQUIPMENT

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

■ ADDITIONAL REQUIREMENTS

Applicants for this course must be able to make themselves available to undertake the industry placement that forms part of the training and assessment activity. Specific Updates to English Language Requirements for Student Visas
General Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent).
Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

■ FURTHER INFORMATION

Students who are unable to meet the academic or English language criteria may in some cases be eligible to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

BRISBANE CAMPUS (ANN STREET) COURSE TRAINERS



Tony Hayek
TBA

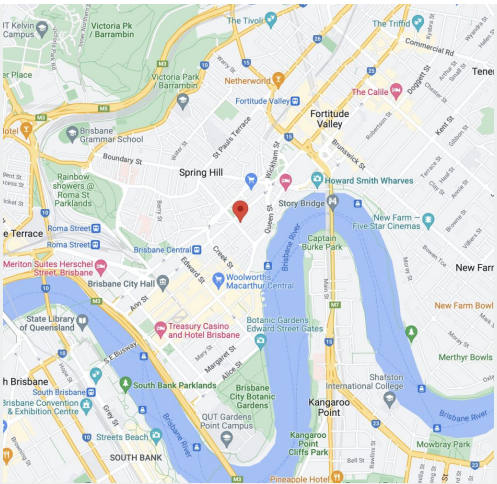
BRISBANE CAMPUS (ANN STREET) & FACILITIES

YOUR CAMPUS

The NIET Group's Ann Street Centre Campus, envisioned as a pinnacle of vocational training, stands as a premier institution in Brisbane, meticulously designed to meet the highest standards in child care, IT, aged care, and fashion training. This campus, located in the bustling heart of the city, boasts state-of-the-art facilities and resources, ensuring an immersive and cutting-edge learning experience for students.


In the child care and aged care sectors, the campus features realistic simulation environments, replicating real-world care settings to provide students with hands-on experience. The IT training facilities are equipped with the latest technology and software, fostering an environment of innovation and advanced learning. For fashion training, the campus offers modern design studios and workshops, equipped with industry-standard tools and materials, allowing students to explore and create with freedom and precision.

Central to NIET Group's philosophy, the Ann Street Centre Campus prioritizes a student-centered approach, offering small class sizes for personalized attention, and access to experienced and industry-connected faculty. This approach ensures that graduates are not just academically proficient, but also industry-ready, armed with practical skills and a deep understanding of their respective fields. The campus is more than just a learning space; it's a vibrant community where the leaders of tomorrow are nurtured and prepared for successful careers.



Level 4, 369 Ann Street, Brisbane, 4000

SESSION LOCATIONS



ANN ROOM 1

ANN CTR

PROJECTOR

MULTIMEDIA WALL

LECTURE SEATING

NIET Group Ann Street Centre is the home of Charlton Brown vocational courses in Brisbane CBD, with a dedicated Fashion Lab, aged care and child care training facilities. With 10 massive classrooms and intimate breakout rooms.

VIEW IN MAP

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GOLD COAST SOUTHPORT CAMPUS COURSE TRAINERS



TBC
TBC

GOLD COAST SOUTHPORT CAMPUS & FACILITIES

YOUR CAMPUS

Nestled along Queensland’s most iconic coastline, our Gold Coast Centre is a study and recreation paradise, just minutes from the surf, gigantic shopping malls & a wealth of attractions.



1 Nerang Street, Southport

SESSION LOCATIONS



- ANN ROOM 10**
- ANN CTR**
- PROJECTOR
- MULTIMEDIA WALL
- LECTURE SEATING

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VIEW IN MAP



- GOLD COAST ROOM 8**
- GLD CST**
- SMART TV
- Cosy teaching space complete with collaborative seating and smart tv.

VIEW IN MAP