

AGED AND COMMUNITY CARE

NATIONAL CODE: CHC33021

CERTIFICATE III IN INDIVIDUAL SUPPORT

Start a fulfilling career in aged care with this qualification, ideal for those looking to make a positive impact on the lives of elderly individuals.

CAMPUSES

BRISBANE CAMPUS (ADELAIDE STREET 2)

GOLD COAST SOUTHPORT CAMPUS

OVERVIEW

INTAKES
Monthly

DURATION
34 weeks

INDUSTRY PLACEMENT
120 hours

INTERNATIONAL STUDENTS
Yes

CRICOS CODE:
115079K

CONTACT HOURS
20

Entirely On-Campus

THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:

TORRENS UNIVERSITY AUSTRALIA

CERTIFICATE III IN INDIVIDUAL SUPPORT

About this Course:

This course prepares you to deliver person-centred support that enhances the independence and wellbeing of older people while effectively communicating and working within care environments. Combining theoretical knowledge with practical experience, you will be well-equipped to make a meaningful contribution to a crucial field, meeting the growing demand for skilled and compassionate professionals.

What You'll Learn

- Provide individualised support
- Facilitate the empowerment of people receiving support
- Support independence and wellbeing
- Recognise healthy body systems
- Communicate and work in health or community services
- Work with diverse people
- Work legally and ethically
- Apply basic principles and practices of infection prevention and control
- Follow safe work practices for direct client care
- Provide support to people living with dementia
- Work effectively in aged care
- Deliver care services using a palliative approach
- Support relationships with carer and family
- Provide First Aid
- Work with people with mental health issues

Career Outcomes

PERSONAL CARE ASSISTANT | RESIDENTIAL SUPPORT/CARE WORKER | COMMUNITY SUPPORT WORKER | NURSE'S AIDE

Our graduates work with industry leaders

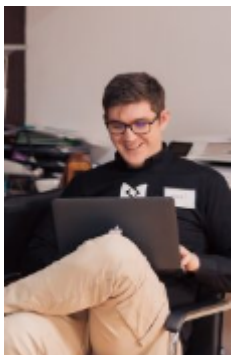
southern cross care | goodstart early learning | Guardian Childcare & Education | mable

Here's what our Certificate III in Individual Support students think

See why more than 20,000 students have chosen Charlton Brown



Zhang Jing
An effective teacher is one who directs, facilitates and manages the students' learning process. Da Teng is one of them. I like his flexible teaching style, positive belief in the ability to solve translating problems, willingness and motivation to listen and caring for students.



Rob Manz
I'm very happy with the service and education Charlton Brown provided! Alvin's teaching was fun, creative and entertaining. He likes to talk about trending topics in the class. He's also fast at answering any questions.

INTAKE DATES

2026

NOVEMBER
Monday, 02nd

DECEMBER
Monday, 07th

2027

JANUARY
Monday, 04th

FEBRUARY
Monday, 01st

MARCH
Monday, 01st

APRIL
Monday, 12th

MAY
Monday, 10th

JUNE
Monday, 07th

JULY
Monday, 12th

AUGUST
Monday, 02nd

SEPTEMBER
Monday, 06th

OCTOBER
Monday, 11th

NOVEMBER
Monday, 01st

DECEMBER
Monday, 06th

TUITION FEES (**DOMESTIC / PERMANENT RESIDENT**)

Course Name	Course Duration	Domestic / Permanent Resident	Campus Availability	Intakes
Certificate III in Individual Support	34 weeks	$4,000	BNE2 GLD	Monthly

ENTRY REQUIREMENTS

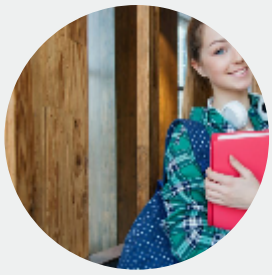
AGE	GRADE	IELTS
18	11	5.5

- **AGE**
  Minimum age of 18 years or turning 18 years old prior to commencement of the course
- **EDUCATION & EXPERIENCE REQUIREMENTS**
  Year 11 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the students home country) with full academic results.

- **ENGLISH LANGUAGE**
  Upper-Intermediate English (equivalent to 5.5 academic or general IELTS) or successful completion of college LLND Test
- **REQUIRED IDENTIFICATION**
  Photo ID and evidence of citizenship (international students must provide copy of passport)
- **COMPUTER SKILLS & EQUIPMENT**
  Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.
- **ADDITIONAL REQUIREMENTS**
  Applicants for this course must be able to make themselves available to undertake the industry placement that forms part of the training and assessment activity. Students must meet specific eligibility criteria before commencing. Evidence of successful completion of the following requirements must be submitted six (6) weeks prior to the start of the work placement: National Police Check, Working with Vulnerable People Registration (for students in Tasmania) or NDIS National Worker Screening Clearance (for students in Queensland), First Aid Certificate HLTAID011 - Provide First Aid, Evidence of Full COVID-19 Vaccination, Annual Influenza Vaccination.Specific Updates to English Language Requirements for Student VisasGeneral Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent).Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

- **FURTHER INFORMATION**
  Students who are unable to meet the academic or English language criteria may in some cases be eligble to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

BRISBANE CAMPUS (ADELAIDE STREET 2) COURSE TRAINERS



Neha Dhir
Pending

BRISBANE CAMPUS (ADELAIDE STREET 2) & FACILITIES

YOUR CAMPUS

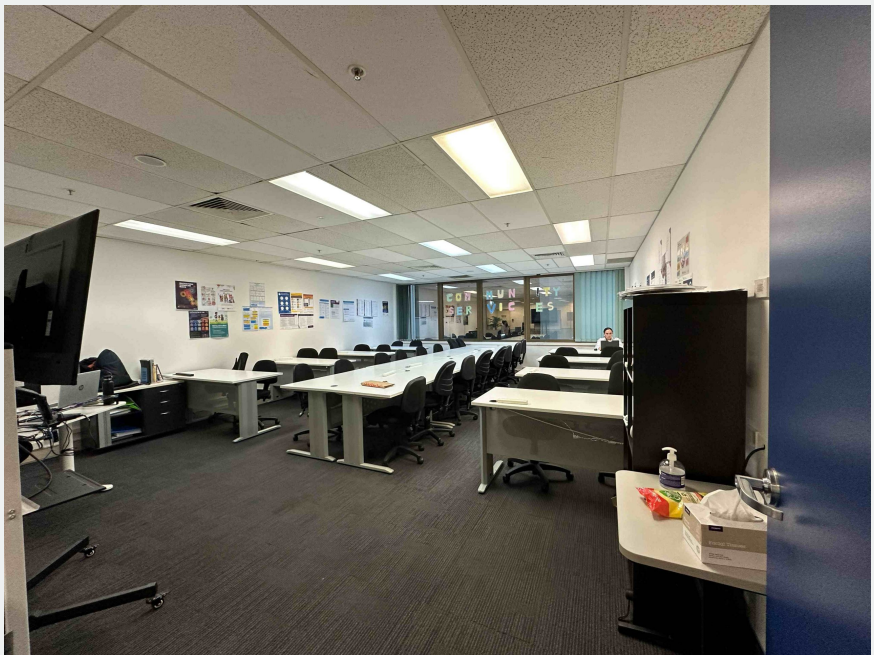
Charlton Brown – 316 Adelaide Street, Brisbane

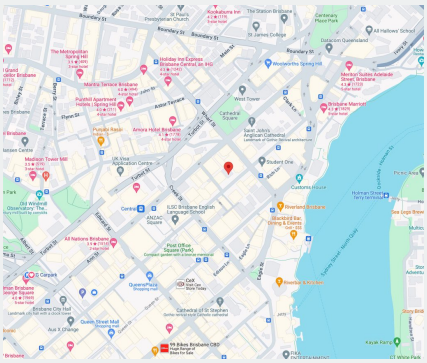
Charlton Brown is proud to unveil its newest campus at Level 3, 316 Adelaide Street, right in the heart of Brisbane's dynamic city centre. This state-of-the-art facility has been purposefully designed to deliver an inspiring, hands-on learning experience for the next generation of professionals.

More than just a modern campus, 316 Adelaide Street is a hub for innovation, collaboration, and career development. Surrounded by Brisbane's vibrant cafes, green spaces, and cultural landmarks, it offers students an authentic urban learning environment that blends academic excellence with real-world opportunity.

With seamless access to public transport, students can easily connect from all parts of the city—making study more convenient and accessible than ever before.

This new campus embodies Charlton Brown's ongoing commitment to quality education, community, and growth. It's a place where students don't just learn—they thrive, connect, and build meaningful pathways to their future careers.





http://316 Adelaide St, Brisbane City QLD 4000

SESSION LOCATIONS

BRISBANE ROOM 9

BNE CTR

WHITE BOARD SEATING

NIET Group Brisbane – Classroom 9 (Generic Classroom)
Classroom 9 is a dynamic and adaptable learning space that supports a wide range of academic and vocational programs across the NIET Group.

Designed to promote collaboration and engagement, this classroom provides an inclusive environment where students from diverse disciplines come together to learn, share ideas, and build essential skills for their future careers.

Through interactive lessons and group discussions, Classroom 9 fosters curiosity, confidence, and critical thinking — empowering students to connect theory with real-world application.

VIEW IN MAP

GOLD COAST SOUTHPORT CAMPUS COURSE TRAINERS



Sherwin Thiarhia
Pending



Toriqul Mozumder

GOLD COAST SOUTHPORT CAMPUS & FACILITIES

YOUR CAMPUS

NIET Group Gold Coast – 6/8 Scarborough Street

Welcome to the heart of NIET Group's Gold Coast Campus — a bright, open, and inspiring space designed to foster connection, creativity, and community.

Bathed in natural light from floor-to-ceiling windows, the campus offers an airy, contemporary environment where students can study, collaborate, or simply relax between classes. Comfortable seating areas and flexible layouts encourage conversation and teamwork, while computer workstations along the windows provide easy access for study and research.

Vibrant colours and soft furnishings bring a sense of energy and comfort, creating a space that feels both professional and welcoming — a place where ideas flow as easily as friendships form.

The Gold Coast Campus embodies NIET Group's commitment to creating learning environments that empower and inspire — where every student feels supported, connected, and ready to thrive within a vibrant academic community.




Doug Jennings Park
THE SPIT
Len Fox Park
Coral Sea
Stevens St
McDonald's
Sea World
Southport State High School
The Cheesecake Shop
Gold Coast Aquatic Hub
Broadwater Parklands
Philip Park
Pacific Day Private Hospital
Icon Cancer Centre Southport
Carey Park
Marinitas Cove Marina
The Southport Private Hospital
KFC
Dan Murphy's
Minnie St
McDonald's
James Overell Park
Charlton St
Bridge Ave
Main Beach Pde
Peak Ave
Hughes Ave
Woodroffe Ave
Crouch Ave
Breaker St

SESSION LOCATIONS



GOLD COAST ROOM 4 GLD CST

LARGE INTERACTIVE TV | WHITEBOARD | SEATING

NIET Group Gold Coast – Classroom 4 (Generic Classroom)
Classroom 4 is a bright, thoughtfully arranged learning space designed to enhance focus, interaction, and collaboration.

The classroom features a modern layout with neatly arranged desks, allowing for both individual study and group activities. Front-facing seating ensures clear visibility for presentations and discussions, while the open configuration encourages participation and dynamic communication between trainers and students.

Balanced with comfort and practicality, the space supports a wide range of programs and teaching methods — from lectures and workshops to group projects and professional training sessions.

Classroom 4 reflects NIET's commitment to creating engaging, student-centered environments that inspire learning, connection, and achievement.

VIEW IN MAP