

AGED AND COMMUNITY CARE



NATIONAL CODE: CHC43015

CERTIFICATE IV IN AGEING SUPPORT

Advance your career in aged care with this qualification, designed for support workers to handle specialised tasks across residential, home, or community settings. This course helps you develop a thorough understanding of the aged care sector, refine your leadership abilities, and gain practical experience, preparing you to ensure quality service delivery and make a positive impact in this expanding industry.

CAMPUSES

BRISBANE CAMPUS (ADELAIDE STREET 2)

GOLD COAST SOUTHPORT CAMPUS

OVERVIEW

INTAKES
Monthly

DURATION
38 weeks

INDUSTRY PLACEMENT
120 hours

INTERNATIONAL STUDENTS
Yes

CRICOS CODE:
101714

CONTACT HOURS
20

Entirely On-Campus

Want to get a start in business?
You need training.

Watch the Video



THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:



CERTIFICATE IV IN AGEING SUPPORT

About this Course:

This qualification is designed for support workers in aged care, preparing them for roles in residential, home, or community settings. It focuses on specialised tasks such as developing and reviewing individualised service plans, ensuring high-quality care, and managing work within organisational guidelines. The course also includes leadership training, enabling workers to oversee their own tasks and, occasionally, guide others within set parameters. Practical placements are integral, offering hands-on experience and preparing graduates for the growing demands of the aged care sector.

What You'll Learn

- Advocate for clients' rights in aged care.
- Empower older adults for independence and wellbeing.
- Coordinate services for those at risk or with dementia.
- Develop and review personalised service plans.
- Support relationships with carers and families.
- Apply palliative care and build partnerships.

Career Outcomes

PERSONAL CARE ASSISTANTS

AGED CARE WORKERS

CARE SUPERVISORS

CARE TEAM LEADERS

Our graduates work with industry leaders



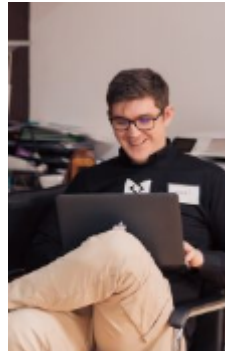
Here's what our Certificate IV in Ageing Support students think

See why more than 20,000 students have chosen Charlton Brown



Zhang Jing

An effective teacher is one who directs, facilitates and manages the students' learning process. Da Teng is one of them. I like his flexible teaching style, positive belief in the ability to solve translating problems, willingness and motivation to listen and caring for students.



Rob Manz

I'm very happy with the service and education Charlton Brown provided! Alvin's teaching was fun, creative and entertaining. He likes to talk about trending topics in the class. He's also fast at answering any questions.

INTAKE DATES

2026

JULY

Monday, 13th

AUGUST

Monday, 03rd

SEPTEMBER

Monday, 07th

OCTOBER

Monday, 12th

NOVEMBER

Monday, 02nd

DECEMBER

Monday, 07th

2027

JANUARY

Monday, 04th

FEBRUARY

Monday, 01st

MARCH

Monday, 01st

APRIL

Monday, 12th

MAY

Monday, 10th

JUNE

Monday, 07th

JULY

Monday, 12th

AUGUST

Monday, 02nd

SEPTEMBER

Monday, 06th

OCTOBER

Monday, 11th

NOVEMBER

Monday, 01st

DECEMBER

Monday, 06th

TUITION FEES (DOMESTIC FEE)

Course Name	Course Duration	Domestic Fee	Campus Availability	Intakes
Certificate IV in Ageing Support	38 weeks	\$5,000	BNE2 GLD	Monthly

ENTRY REQUIREMENTS

AGE	GRADE	IELTS
18	10	5.5

■ AGE

Minimum age of 18 years or turning 18 years old prior to commencement of the course

■ EDUCATION & EXPERIENCE REQUIREMENTS

Year 10 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 11 in the students home country) with full academic results.

■ ENGLISH LANGUAGE

Upper-Intermediate English (equivalent to 5.5 academic or general IELTS) or successful completion of college LLN Test

■ REQUIRED IDENTIFICATION

Photo ID and evidence of citizenship (international students must provide copy of passport)

■ COMPUTER SKILLS & EQUIPMENT

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

■ ADDITIONAL REQUIREMENTS

Applicants for this course must be able to make themselves available to undertake the industry placement that forms part of the training and assessment activity. Students must meet specific eligibility criteria before commencing. Evidence of successful completion of the following requirements must be submitted six (6) weeks prior to the start of the work placement: National Police Check, Working with Vulnerable People Registration (for students in Tasmania) or NDIS National Worker Screening Clearance (for students in Queensland), First Aid Certificate HLTAID011 - Provide First Aid, Evidence of Full COVID-19 Vaccination, Annual Influenza Vaccination. Specific Updates to English Language Requirements for Student Visas
 General Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent).
 Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

■ FURTHER INFORMATION

Students who are unable to meet the academic or English language criteria may in some cases be eligible to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

BRISBANE CAMPUS (ADELAIDE STREET 2) COURSE TRAINERS



Carol Ly
Pending

BRISBANE CAMPUS (ADELAIDE STREET 2) & FACILITIES

YOUR CAMPUS

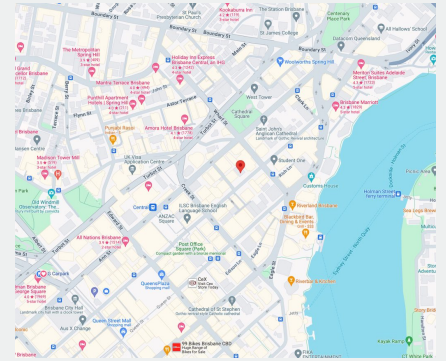
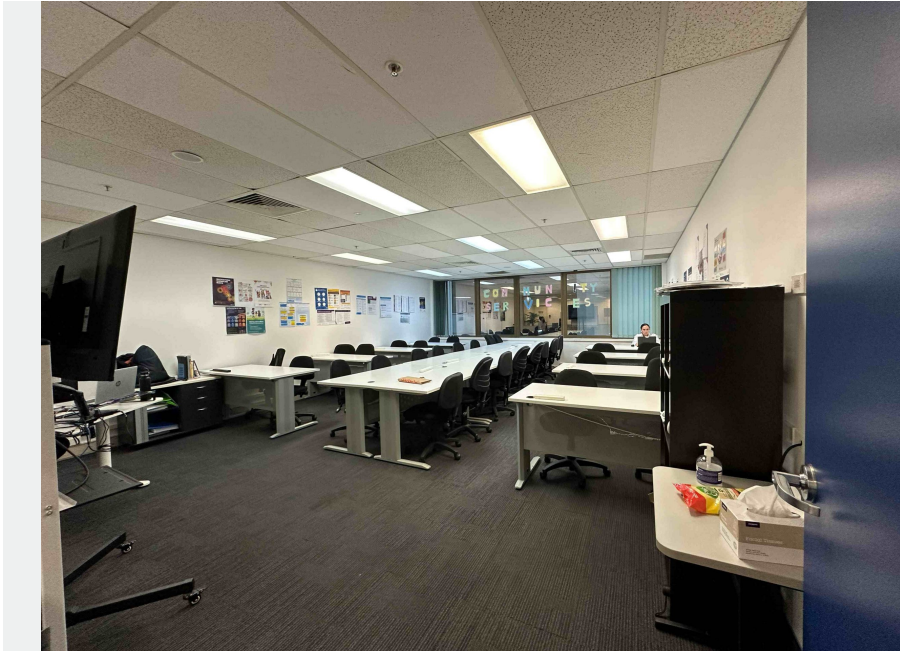
Charlton Brown – 316 Adelaide Street, Brisbane

Charlton Brown is proud to unveil its newest campus at Level 3, 316 Adelaide Street, right in the heart of Brisbane’s dynamic city centre. This state-of-the-art facility has been purposefully designed to deliver an inspiring, hands-on learning experience for the next generation of professionals.

More than just a modern campus, 316 Adelaide Street is a hub for innovation, collaboration, and career development. Surrounded by Brisbane’s vibrant cafes, green spaces, and cultural landmarks, it offers students an authentic urban learning environment that blends academic excellence with real-world opportunity.

With seamless access to public transport, students can easily connect from all parts of the city—making study more convenient and accessible than ever before.

This new campus embodies Charlton Brown’s ongoing commitment to quality education, community, and growth. It’s a place where students don’t just learn—they thrive, connect, and build meaningful pathways to their future careers.



<http://316 Adelaide St, Brisbane City QLD 4000>

SESSION LOCATIONS



BRISBANE ROOM 13

NIET Group Brisbane – Classroom 13
(Certificate IV in Ageing Support)

Classroom 13 stands at the heart of NIET Group's Brisbane campus — a vibrant, purpose-built space where compassion meets professionalism. Designed for the Certificate IV in Ageing Support program, it immerses learners in a modern, inspiring environment that mirrors real-world care settings.

Here, students don't just learn — they transform. Through interactive workshops, scenario-based activities, and reflective discussions, they develop the confidence, empathy, and practical expertise to deliver exceptional care to Australia's ageing population.

Every element of the space encourages connection — between students, trainers, and the values that define true support work: dignity, respect, and humanity.

Classroom 13 embodies NIET's commitment to shaping the next generation of aged care professionals — individuals who lead with skill, serve with heart, and make a lasting impact in their communities.

[VIEW IN MAP](#) 

GOLD COAST SOUTHPORT CAMPUS COURSE TRAINERS



Sherwin Thiarhia
Pending



Toriqul Mozumder

GOLD COAST SOUTHPORT CAMPUS & FACILITIES

YOUR CAMPUS

NIET Group Gold Coast – 6/8 Scarborough Street

Welcome to the heart of NIET Group’s Gold Coast Campus — a bright, open, and inspiring space designed to foster connection, creativity, and community.

Bathed in natural light from floor-to-ceiling windows, the campus offers an airy, contemporary environment where students can study, collaborate, or simply relax between classes. Comfortable seating areas and flexible layouts encourage conversation and teamwork, while computer workstations along the windows provide easy access for study and research.

Vibrant colours and soft furnishings bring a sense of energy and comfort, creating a space that feels both professional and welcoming — a place where ideas flow as easily as friendships form.

The Gold Coast Campus embodies NIET Group’s commitment to creating learning environments that empower and inspire — where every student feels supported, connected, and ready to thrive within a vibrant academic community.



SESSION LOCATIONS



AXCELERATE



ONLINE LEARNING PORTAL

Our online learning portal, aXcelerate, is where you will find your assessments and study materials – it's a fun environment to complete your “*Supervised Hours*” online as part of your self study.

It's also the place where you connect with your trainer, ask any questions and get help with your studies!

[VIEW IN MAP](#)



GOLD COAST ROOM 4

GLD
CST

LARGE INTERACTIVE TV

WHITEBOARD

SEATING

NIET Group Gold Coast – Classroom 4
(Generic Classroom)

Classroom 4 is a bright, thoughtfully arranged learning space designed to enhance focus, interaction, and collaboration.

The classroom features a modern layout with neatly arranged desks, allowing for both individual study and group activities. Front-facing seating ensures clear visibility for presentations and discussions, while the open configuration encourages participation and dynamic communication between trainers and students.

Balanced with comfort and practicality, the space supports a wide range of programs and teaching methods – from lectures and workshops to group projects and professional training sessions.

Classroom 4 reflects NIET's commitment to creating engaging, student-centered environments that inspire learning, connection, and achievement.

[VIEW IN MAP](#)