



COOKERY & HOSPITALITY



NATIONAL CODE: SIT50422

## DIPLOMA OF HOSPITALITY MANAGEMENT [OPERATIONS]

Create unforgettable experiences with a Diploma of Hospitality Management. This course prepares students to employ a combination of cookery/hospitality and managerial skills to effectively operate hospitality venues.

### CAMPUSES

BRISBANE CAMPUS (ADELAIDE STREET 1)

### OVERVIEW



**INTAKES**  
Monthly



**DURATION**  
52 weeks



**INDUSTRY PLACEMENT**  
36 Completed Shifts



**INTERNATIONAL STUDENTS**  
Yes



**CRICOS CODE:**  
114870F



**CONTACT HOURS**  
19



Entirely On-Campus

Want to get a start in business?  
You need training.

Watch the Video



THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:



## DIPLOMA OF HOSPITALITY MANAGEMENT [OPERATIONS]

### About this Course:

Study a Diploma of Hospitality Management in Brisbane or Hobart, learning cutting-edge theory and practical skills to expand your hotel & restaurant career. Our Diploma of Hospitality Management provides management and leadership skills to enable industry professionals to expand their career, run more profitable businesses, and create sustainable growth. Encompassing conflict and risk management, service experience development and human resource skillsets, this qualification is perfectly suited to people who love hospitality, and want to take the next step. Please note that this qualification is taught and assessed holistically. Attainment of a full qualification cannot be issued until all assessments have been submitted and deemed competent

### What You'll Learn

- Implement and monitor work health and safety, and enhance customer service.
- Manage conflict, finances, budgets, and staff rosters.
- Lead and manage people, and establish business relationships.
- Ensure food safety, develop a food safety program, and provide responsible service of alcohol.
- Plan catering, control stock, and design and cost menus.
- Make presentations, manage meetings, and use industry information.

## Career Outcomes

HOSPITALITY MANAGER

SOUS CHEF

RESTAURANT MANAGER

Our graduates work in the world's biggest hotels



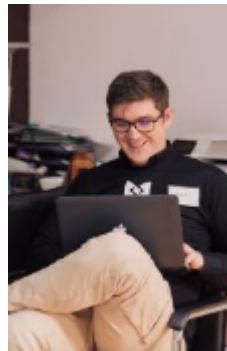
See why more than 30,000 students chose Charlton Brown.

Watch the testimonials.



Zhang Jing

An effective teacher is one who directs, facilitates and manages the students' learning process. Da Teng is one of them. I like his flexible teaching style, positive belief in the ability to solve translating problems, willingness and motivation to listen and caring for students.



Rob Manz

I'm very happy with the service and education Charlton Brown provided! Alvin's teaching was fun, creative and entertaining. He likes to talk about trending topics in the class. He's also fast at answering any questions.

## INTAKE DATES

**2025****APRIL**

Monday, 28th

**MAY**

Monday, 19th

**JUNE**

Monday, 16th

**JULY**

Monday, 14th

**AUGUST**

Monday, 04th

**SEPTEMBER**

Monday, 01st

**OCTOBER**

Monday, 13th

**NOVEMBER**

Monday, 10th

**DECEMBER**

Monday, 01st

## TUITION FEES (DOMESTIC / PERMANENT RESIDENT)

Course Name	Course Duration	Domestic / Permanent Resident	Campus Availability	Intakes
Diploma of Hospitality Management [Operations]	52 weeks	\$5,000	BNE	Monthly

## ENTRY REQUIREMENTS

AGE	GRADE	IELTS
18	11	5.0

## ■ AGE

Minimum age of 18 years or turning 18 years old prior to commencement of the course

## ■ EDUCATION &amp; EXPERIENCE REQUIREMENTS

Year 11 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the students home country) with full academic results.

## ■ ENGLISH LANGUAGE

Intermediate English (equivalent to 5.0 academic or general IELTS) or successful completion of college LLN Test

## ■ REQUIRED IDENTIFICATION

Photo ID and evidence of citizenship (international students must provide copy of passport)

**■ COMPUTER SKILLS & EQUIPMENT**

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

**■ ADDITIONAL REQUIREMENTS**

Specific Updates to English Language Requirements for Student Visas  
General Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent).  
Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

**■ FURTHER INFORMATION**

Students who are unable to meet the academic or English language criteria may in some cases be eligible to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

**BRISBANE CAMPUS (ADELAIDE STREET 1) COURSE TRAINERS**

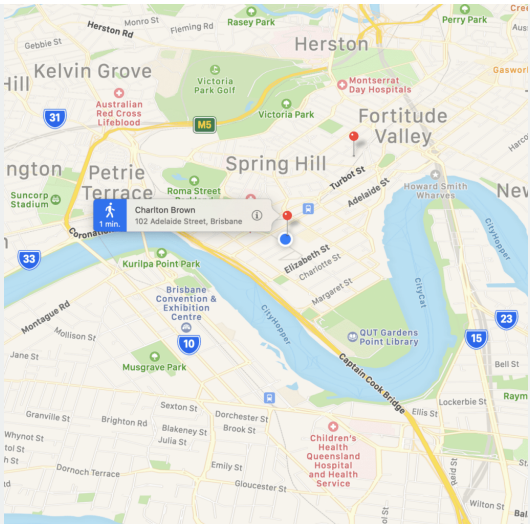
Fiona Fan

have more than 12 years experience in Hospitality industry, including cafes, restaurants, hotel.  
I owned and managed 3 cafe restaurants in Brisbane for close to 10 years!

Starting to work as Hospitality trainer/Lecturer since 2018, delivering qualification like Diploma of Hospitality and Advanced diploma of Hospitality as well as short courses such as RSA, Food safety and Making espresso.

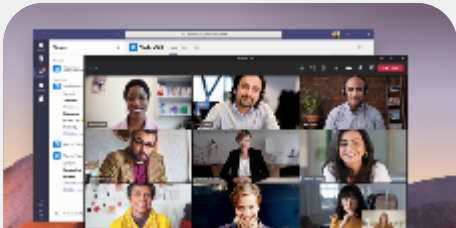
**BRISBANE CAMPUS (ADELAIDE STREET 1) & FACILITIES****YOUR CAMPUS**

Overlooking King George Square in the heart of Brisbane's CBD, NIET Group Brisbane Centre features 10 tutorial rooms, two lecture theatres, library and digital media lab, alongside modern computer lab & large open recreation & study spaces. The campus is just metres from major bus and train terminals, extensive retail & accommodation options.



Level 4, 102 Adelaide Street, Brisbane, 4000

## SESSION LOCATIONS



### TEAMS



#### ONLINE VIDEO CONFERENCE

Whether you're working with teammates on a project or planning a weekend activity with loved ones, Microsoft Teams helps bring people together so that they can get things done. It's the only app that has chats, meetings, files, tasks, and calendars in one place—so you can easily connect with people and bring plans to life.

VIEW IN MAP



### AXCELERATE



#### ONLINE LEARNING PORTAL

Our online learning portal, aXcelerate, is where you will find your assessments and study materials – it's a fun environment to complete your *"Supervised Hours"* online as part of your self study.

It's also the place where you connect with your trainer, ask any questions and get help with your studies!

VIEW IN MAP

