







**NATIONAL CODE: SIT50422** 

# **DIPLOMA OF HOSPITALITY MANAGEMENT [OPERATIONS]**

Create unforgettable experiences with a Diploma of Hospitality Management. This course prepares students to employ a combination of cookery/hospitality and managerial skills to effectively operate hospitality venues.

#### **CAMPUSES**

BRISBANE CAMPUS (ADELAIDE STREET 1)

#### **OVERVIEW**





Entirely On-Campus



DURATIO



CRICOS CODE



INDUSTRY PLACEMENT
36 Completed Shifts



CONTACT HOURS





THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:









## **DIPLOMA OF HOSPITALITY MANAGEMENT [OPERATIONS]**

### About this Course:

Study a Diploma of Hospitality Management in Brisbane or Hobart, learning cutting-edge theory and practical skills to expand your hotel & restaurant career. Our Diploma of Hospitality Management provides management and leadership skills to enable industry professionals to expand their career, run more profitable businesses, and create sustainable growth. Encompassing conflict and risk management, service experience development and human resource skillsets, this qualification is perfectly suited to people who love hospitality, and want to take the next step. Please note that this qualification is taught and assessed holistically. Attainment of a full qualification cannot be issued until all assessments have been submitted and deemed competent

### What You'll Learn

- Implement and monitor work health and safety, and enhance customer service.
- Manage conflict, finances, budgets, and staff rosters.
- Lead and manage people, and establish business relationships.
- Ensure food safety, develop a food safety program, and provide responsible service of alcohol.
- Plan catering, control stock, and design and cost menus.
- Make presentations, manage meetings, and use industry information.



Career Outcomes

**HOSPITALITY MANAGER** 

**SOUS CHEF** 

**RESTAURANT MANAGER** 

## Our graduates work in the world's biggest hotels











# See why more than 30,000 students chose Charlton Brown.

Watch the testimonials.



Zhang Jing
An effective teacher is one who directs, facilitates and manages the students' learning process. Da Teng is one of them. I like his flexible teaching style, positive belief in the ability to solve translating problems, willingness and motivation to listen and caring for students.



Rob Manz
I'm very happy with the service and education Charlton Brown provided!
Alvin's teaching was fun, creative and entertaining. He likes to talk about trending topics in the class. He's also fast at answering any questions.



### **INTAKE DATES**

2025 2027

SEPTEMBER JANUARY Monday, Olst Monday, 04th

OCTOBER FEBRUARY
Monday, 13th Monday, 01st

NOVEMBER MARCH

Monday, 10th Monday, 01st

DECEMBER APRIL

Monday, 01st Monday, 12th

MAY

Monday, 10th

**JUNE** Monday, 07th

JULY Monday, 12th

AUGUST Monday, 02nd

SEPTEMBER Monday, 06th OCTOBER Monday, 11th NOVEMBER Monday, 01st

**DECEMBER** Monday, 06th

### TUITION FEES (DOMESTIC / PERMANENT RESIDENT)

Course Name	Course Duration	Domestic / Permanent Resident	Campus Availability	Intakes
Diploma of Hospitality Management [Operations]	52 weeks	\$5,000	BNE	Monthly

## **ENTRY REQUIREMENTS**

AGE GRADE IELTS 18 11 5.0

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Minimum age of 18 years or turning 18 years old prior to commencement of the course

■ EDUCATION & EXPERIENCE REQUIREMENTS

Year 11 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the students home country) with full academic results.



#### ■ ENGLISH LANGUAGE

Intermediate English (equivalent to 5.0 academic or general IELTS) or successful completion of college LLN Test

#### REQUIRED IDENTIFICATION

Photo ID and evidence of citizenship (international students must provide copy of passport)

#### ■ COMPUTER SKILLS & EQUIPMENT

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

#### ADDITIONAL REQUIREMENTS

Specific Updates to English Language Requirements for Student VisasGeneral Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent). Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

#### **■ FURTHER INFORMATION**

Students who are unable to meet the academic or English language criteria may in some cases be eligible to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

### BRISBANE CAMPUS (ADELAIDE STREET 1) COURSE TRAINERS



Jocelyn SHAO TBA

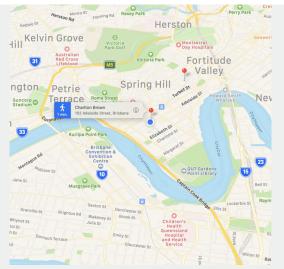
### BRISBANE CAMPUS (ADELAIDE STREET 1) & FACILITIES

### **YOUR CAMPUS**

Overlooking King George Square in the heart of Brisbane's CBD, NIET Group Brisbane Centre features 10 tutorial rooms, two lecture theatres, library and digital media lab, alongside modern computer lab & large open recreation & study spaces. The campus is just metres from major bus and train terminals, extensive retail & accommodation options.







Level 4, 102 Adelaide Street, Brisbane, 4000

### **SESSION LOCATIONS**



